REFUND, CANCELLATION & MONTHLY PAYMENT POLICY

1. Payments & Refunds

Program fees follow the payment schedule and total commitment disclosed at registration. **Monthly installments are automatically billed on the 1st unless otherwise disclosed.** Registration fees and payments are non-refundable except as required by law or expressly approved by Finesse Basketball.

2. Cancellation Notice

To stop future billing for eligible month-to-month memberships, **email: admin@finessebasketball.com before the 1st of the month.** Cancellation takes effect at the end of the paid period. Fixed-term obligations remain in effect unless terminated under the agreement or applicable law.

3. Academy Memberships

Flexible Membership: Month-to-month, subject to the cancellation notice above.
Development Membership: Initial 12-month commitment paid monthly. After 12 months, it continues month-to-month at the applicable rate until cancelled; no new 12-month commitment begins automatically.

4. House League & Academy Bundle

House League includes one 90-minute weekly session. Fall/Winter (Sep–Jan) and Winter/Spring (Feb–Jun): $120/month + HST for 5 months ($600 + HST per season). Summer Elite (Jul–Aug): $200/month + HST for 2 months ($400 + HST per season).

Academy Bundle: 50% off House League ($60/month + HST for 5-month seasons; $100/month + HST for summer season), plus separate Academy dues. Bundle members must maintain at least one Academy class weekly through the House League season; higher plans may be downgraded to that minimum, subject to any Development commitment. House League billing ends at season-end and requires new registration to renew; Academy continues until separately cancelled.

5. Rep Team — Season Fees & Billing

Rep Team dues are $349.99/month + HST. The selected season is a fixed-term commitment, payable in monthly installments:

Season	Monthly dues	Payments	Season total	Total incl. HST
Fall/Winter · Sep–Mar	$349.99 + HST	7	$2,449.93	$2,768.42
Spring/Summer · Apr–Aug	$349.99 + HST	5	$1,749.95	$1,977.44

Monthly installments are due on the dates disclosed at registration. **Prep for Rep: $299.99/month + HST.** Its applicable term, total cost and installment schedule must be disclosed at registration.

6. Missed Classes & Team Practices

Academy: Make-up classes may be arranged within the same calendar month, subject to availability; unused make-ups do not carry over to the next month unless approved.

House League & Rep Program: No make-up classes for missed House League sessions or team practices for the Rep Program.

7. Electronic Agreement & Acceptance

By checking the agreement box and electronically signing the website registration form, the parent or legal guardian agrees to the Finesse Basketball Membership Terms and this policy, including the selected program's financial and cancellation obligations, subject to applicable Ontario law.